

Moya Greene
President and
Chief Executive Officer
Canada Post Corporation

Présidente -
directrice générale
Société canadienne des postes



FEB 22 2007

MS. DEBORAH BOURQUE
NATIONAL PRESIDENT
CANADIAN UNION OF POSTAL WORKERS
377 BANK ST
OTTAWA ON K2P 1Y3

Dear Ms. Bourque: *Deborah,*

Thank you for your letter regarding the moratorium on rural post office closures.

I realize this is an important issue for you and your members. However, I assure you that Canada Post fully respects the moratorium on the closure of rural post offices. It is for this reason that we make every effort to maintain postal service in communities when unforeseen or unavoidable circumstances affect the operations of a post office. As I mentioned before, such situations may include postmaster retirements, illnesses or death, or those affecting the facility itself.

In these cases, Canada Post's priority is always to ensure that local mail delivery is maintained. Indeed, emergency temporary arrangements may be implemented to ensure that mail delivery is not interrupted. Our Community Outreach approach includes consultation with community leaders or elected officials to explore available options for postal service. We attempt to find solutions that are satisfactory to the community by providing the service required in a practical manner, always keeping in mind community needs.

Again, thank you for giving me the opportunity to address this matter. We do share the same goal -- to ensure that Canadians receive the best possible postal service.

Yours sincerely,

Handwritten signature of Moya Greene.